

Sewer Service Charges 2013-2014

On June 7, 2011, the Oro Loma Board adopted Ordinance No. 37-27, authorizing that sewer service charges be approved by resolution. At the same time, the Board evaluated the sewer service charges and the District's cash position for the next five years, and determined that, in the absence of annual increases, the Oro Loma cash position in Fiscal Year 2015-2016 would be less than half of the level of reserves established by the Board. Consequently, the District provided all property owners with written notice regarding a proposed 3% per year increase in sewer service charges for the following five years, and held a public hearing on the matter. Objections to the proposed increase were not made by the owners of a majority of separate parcels of property in the District, so the Board adopted a schedule of sewer service charges for the five fiscal years.

Effective July 1, 2013, the minimum annual sewer service charge for Oro Loma customers is \$158, which is the equivalent of the lowest annual residential rate. Following are the 2013-2014 residential sewer service charges:

Single Family Dwelling	\$195/year
Multiple Family Dwelling	\$195/year
Mobile Homes/House Trailers	\$158/year

Fees for Monitoring and Wastewater Discharge Permits		
User Classification	Annual Permit Fee	Annual Monitoring Service Fee
Significant Industrial User (Categorical)	\$649	\$8,183
Significant Industrial User (Non-Categorical)	\$649	\$10,770
Intermediate Users	\$649	\$2,774
Minor User	\$649	Fees to be determined
Special Discharge Permit		Volume Discharge Fee
Groundwater	\$649	\$2.510/100 cf water
Swimming Pools	\$163	N/A
Other Discharges	\$76 (minimum)	Fees to be determined

For details on the 2013-2014 sewer service charges, please visit us online at www.oroloma.org, and click on the Sewer Use section.

Accountability Report to Our Customers—Fiscal Year 2013-2014



Subject	Accomplishment
Safety/Risk Management	No lost time injuries in five years. Awarded California Sanitation Risk Management Authority's Safety, Health, Environmental, Liability and Losses (SHELL) Award for outstanding risk management practices—one winner statewide.
Sewer Service Rates	Lowest known rates in California for collection and treatment! 62% Lower than Alameda County average.
Solid Waste and Recycling	Among lowest in Alameda County—rates 36% lower than the average.
Fiscal Health	Zero debt; all bonds paid. Ongoing \$11M dollar Digester Facilities Upgrade to be paid from available reserves.
Treatment Performance	Met or exceeded all effluent treatment requirements for the past nine years.
Energy, Efficiency, and Sustainability	Generated 933,000 kW of Solar Power. Received 2,057,000 gallons of diluted restaurant grease, contributing to the production of 111 million cubic feet of digester gas.
Sewer System Performance	Zero overflows for the fiscal year. Second "no spill" year in the District's 101 year history. Continued ongoing infrastructure renewal program, replacing 2.3 of 280 miles of sewer system.
Public Information/Transparency	Budget, Comprehensive Annual Financial Report, Audited Financial Statements, Board and Committee Meeting Minutes, and Salary Schedules prepared and posted to District website.
Financial Reporting	Awarded the Government Finance Officers Association (GFOA) of USA and Canada Certificate of Achievement for Excellence in Financial Reporting—19 Years in a Row.
Customer Service	We still answer the phone with a live and knowledgeable person 24 hours a day—usually by the second ring. Our response time for sewer trouble calls is under 10 minutes during working hours.