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Oro Loma Customer Satisfaction Survey Results

Spotlight on Excellence



Retired
Randy L. Wilhite

Randy, who retired on December 5, 2013, was employed by Oro Loma Sanitary District in the Collections Department for 23 years, the last 16 as a

Lead Worker. During this time, Randy provided outstanding service to the District and to the community where he was born and raised. Randy was Oro Loma's CCTV (Closed Circuit TV) leadman, where he perfected the program that remotely inspects sewer lines. His production rate was among the higest in the State. Under his care, the TV equipment was maintained so as to virtually eliminate downtime due to equipment failure.

Randy hopes for a long, healthy, and enjoyable retirement, with lots of pork adobo and biscuits and gravy.



Rudy Vera

Rudy retired on May 16, 2014. He was employed by the District in the Collections Department for over 29 years, the last 23 as a Lead Worker, making him one of the longest tenured Lead Workers in the District's history. During this

time, Rudy provided outstanding service to Oro Loma, never shying away from the demanding aspects of the job. His encyclopedic knowledge of Oro Loma's miles of sewer system, down to the location of almost each and every manhole, was invaluable to the Collections Department. Rudy's contributions were also a major factor in the Collections Department winning the CWEA Collection System of the Year Award at the State level four times during his career.

Now that he is retired, Rudy hopes to spend many years with his growing family of grandchildren.



Promoted

Marty Banuelos

Marty, who started with Oro Loma in July 2000 after ten years in the plumbing trade, was promoted to Lead Worker after Randy Wilhite retired in December

2013. As a Lead Worker, Marty is part of a team of six workers responsible for maintaining the District's 275 miles of sewer line. This includes operating the CCTV to inspect the system, and using a Hydrovac and Hydrojetter to flush and clean the pipes to prevent wastewater backups.

As a life-long San Leandro resident, Marty appreciates the opportunity to give back to his community by providing a vital public service. The one thing Marty asks is for drivers to be more aware of workers in the field for everyone's safety.



Christopher Brown

Christopher was promoted to Lead Worker after Rudy Vera's retirement in May 2014. Christopher worked closely with Rudy, learning what it takes to maintain the District's many miles of sewer line. This includes how to oper-

ate the equipment and little things, like which easements are easiest to access, information that is only learned through many years on the job. Christopher aspires to match Rudy's memorized catalog of almost every manhole in the District.

Christopher particularly enjoys operating the CCTV, which gives him a new perspective on the sewer system. What he appreciates most, however, is the fact that all the members of the Collections team are trained on all the equipment and can take over for one another at a moment's notice.

2014-2015 Solid Waste Rates Adjustment

Effective September 1, 2014, the residential, multi-family and commercial refuse, and commercial recycling and green waste rates will be increased by 3.54% in accordance with the Oro Loma/Waste Management Agreement for Services. Residential recycling and green waste charges collected on the tax roll remain unchanged.