



Larry Olivan, Safety and Special Programs Administrator, holds the Burke Award for safety.

Plant Safety Awards

Earlier this year, Oro Loma Sanitary District won the 2014 CWEA San Francisco Bay Section Plant Safety Award, the 2014 CWEA State Plant Safety Award, and the 2015 Water Environment Federation (WEF) Burke Award for safety.

Oro Loma was selected for the Burke Safety Award because it ranked highest among all applicants in all categories.

Some aspects of the District's safety program that set it apart from other agencies are Oro Loma's outstanding safety training and records; disaster preparedness exercises performed twice each year; confined space rescue training completed three times each year; and the partnership with Alameda County Fire Department for use of the District's facilities and equipment in confined space training.

Congratulations for the extraordinary achievement and for the outstanding safety program!

What You Should Know About Lateral Repair

If you've ever experienced a sewer backup, you know how frustrating it can be. Who do you call?

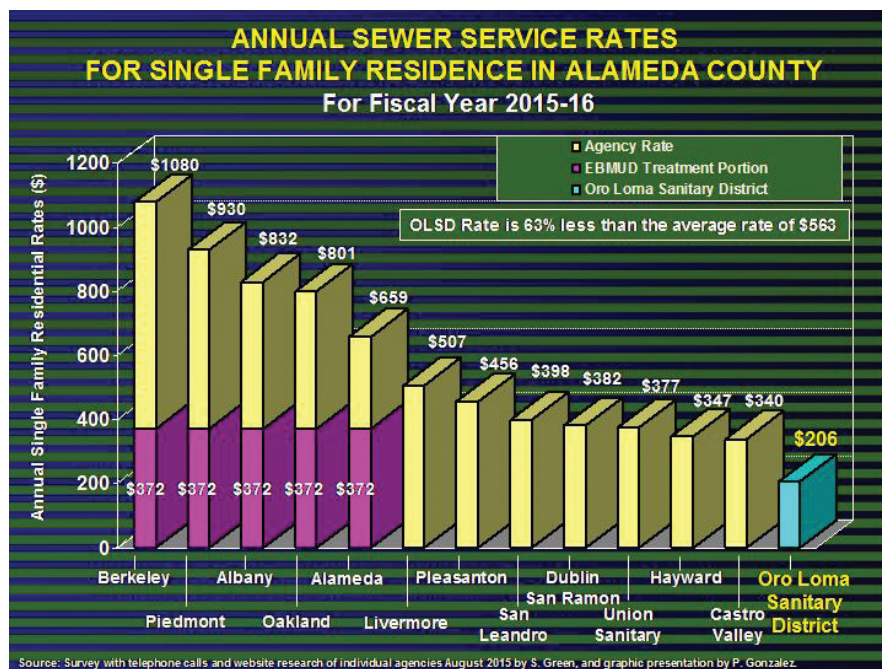
First, call us at (510) 276-4700 if you need help in identifying the problem. If your neighbors are also experiencing a backup, it may mean there is a stoppage in the main sewer line, which is an emergency. Immediately call the District, day or night, so a crew can come out to investigate.

If the backup is only in your home, the trouble is probably in your sewer lateral, the pipe that carries wastewater from your home to the sewer main. Property owners are responsible for their laterals up to and including the connection to the main. Roots or grease may be clogging the lateral, or the pipe may be broken. If you are unable to fix the problem yourself, you will need the services of a sewer cleaning service, a plumber, or sewer contractor. Be sure to check licenses and get several bids before starting repairs. Estimates can vary greatly. Don't be pressured into making a hasty decision.

Please call the District before your lateral is cleared, since whatever clogged your line may also clog the main.

Once your line is cleared, most plumbers can video the inside of your lateral. If you would like assistance in interpreting the video, bring a copy to the District office, and we will be happy to help.

Oro Loma Residential Sewer Rates Lowest in Alameda County!



WASTEWATER COLLECTION CORNER

Oro Loma's collection crews maintain nearly 273 miles of sanitary sewer. Please remember:

- Crews will only access your property if the District has an easement, and they need to service the sewer line.
- Collection personnel will never

ask to come into your home for any reason.

- Collection crews drive District vehicles, wear uniforms, and carry identification at all times.
- Photos of all collection crews are available at www.roloma.org under "Sewer Collection."