

# President's Message

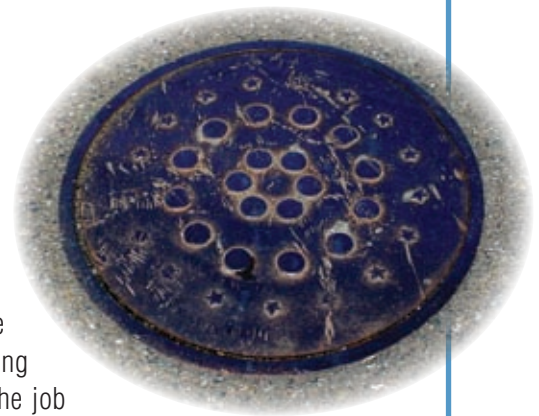
## Oro Loma Needs Your Help

Oro Loma has an award-winning collections team with an unsurpassed record of servicing and maintaining the almost 300 miles of sewer lines that lie under the streets of Oro Loma. (See article on page 1.) They pride themselves on preventing sewer overflows and immediately correcting problems before any environmental damage occurs. But they can't do the job by themselves; they can't be everywhere at all times. The crew counts on residents to call the District at (510) 276-4700 if they suspect a problem. The phone is answered 24 hours a day, seven days a week by a real person, not an answering machine. The service response is free.

If you see water or any other liquid coming out of a crack in the street or out of a manhole, call Oro Loma right away. If you have an overflow from your lateral cleanout, call Oro Loma. If the problem is in the sewer main, Oro Loma will fix it. If the problem is with another utility or agency, Oro Loma will inform them. If the problem is with the residential lateral, the crew will let you know. There is never a charge for the service call.

**Remember—(510) 276-4700. Emergency response is available 24/7.**

Oro Loma is counting on you.



## Two Free Bulky Pickups per Year

Residential customers in Oro Loma can take advantage of two FREE bulky pickups per calendar year. Be sure to call Waste Management at (510) 613-8710 at least two weeks in advance to schedule your pickup. There are no pickups during the first two weeks of January.

Before throwing out useful items, consider donating them, or holding a garage sale. Magazines, newspapers, corrugated cardboard, and many types of plastic and metal containers can be recycled. For a list of what can be recycled, visit [www.oroloma.org](http://www.oroloma.org).

### INCLUDE

#### Large Residential Appliances

- Up to 3.



#### Tires

- Up to 4.
- Passenger vehicle tires only.
- No rims.



#### Yard Trimmings and Wood

- Branches or wood must not exceed 4 ft. long or 6 in. in diameter.
- Branches and tree limbs must be bundled.
- Clean, untreated, unpainted wood only.



#### Trash and Small Appliances

- Trash must be in bags or other disposable containers.
- Containers will not be returned.
- Up to 2 cubic yards, which is approximately 16 large trash bags or a stack 3 ft. x 3 ft. x 6 ft.



#### Household Furniture and Mattresses

- Up to 3 large items, including mattresses of any size.



### DO NOT INCLUDE



#### Items Over 75 lbs.

- Other than furniture, mattresses, and appliances



#### Hazardous Waste

- No paint, solvents, gasoline, antifreeze, oil, car batteries, pesticides, or materials containing asbestos.
- For hazardous waste disposal information, contact the Alameda County Hazardous Waste Program (800) 606-6606 or visit [www.household-hazwaste.org](http://www.household-hazwaste.org)



#### Rocks, Dirt, Concrete, or Construction Debris