EXHIBIT A

RATES FOR REFUSE COLLECTION SERVICE L1 (Unincorporated) and L2 (Hayward) Areas (Effective September 1, 2016)

1. RESIDENTIAL SERVICE

For the collection, removal and disposal of all Refuse, there shall be a minimum monthly charge of \$8.54 based upon one collection per week of one 20-gallon cart of Refuse for each and every single family residential unit. The 20-gallon cart rate shall only apply to those customers subscribing to one cart per residential unit service.

1.1) The monthly service charge for cart sizes other than 20-gallons, shall be as follows:

1.	35-gallon cart	\$ 17.04 each
2.	64-gallon cart	\$ 34.11 each
3.	96-gallon cart	\$ 51.14 each

1.2) For special collection, removal and disposal of all Refuse in excess of one collection per week which occurs on the same day as the customer's regularly scheduled collection day the rate charged per cart serviced shall be as follows:

1.	35-gallon cart	\$ 5.30 per service
2.	64-gallon cart	\$ 10.35 per service
3.	96-gallon cart	\$ 15.78 per service

- 1.3) The cost for prepaid "bag it" service consisting of a label to be affixed to a customer-provided plastic bag with a maximum 35-gallon capacity shall be \$4.00 per bag. Pick-up is available only on the regular service day.
- 1.4) Each residential customer account receiving wheeled cart Refuse service from the District's designated contractor shall be entitled to two "on-call" Bulky Cleanups per calendar year free of charge, pursuant to eligibility requirements and guidelines approved by the District. Each "on-call" Bulky Cleanup could include up to three large appliances, up to four passenger vehicle tires without rims, yard trimmings and wood not exceeding 4 feet in length and 6 inches in diameter, and up to 2 cubic yards of trash and small appliances placed in trash bags or disposable containers. The cost for each additional special pick up of non-containerized Refuse shall be comprised of a \$45.89 service charge, plus an additional \$19.04 per each cubic yard hauled away. Bulky Cleanup collection is available only on the regular service day.
- 1.5) The cost for the collection, removal and disposal of a Bagster bag and its contents is \$224.28 per bag.
- 1.6) The fee for overfilling a cart may be applied to carts with lids open more than six (6) inches from the closed position. The Contractor shall collect acceptable items in excess of the container volume and may bill an additional fee, provided that Contractor has video or photo documentation of the setout and completes collection of the setout on the scheduled service day. The fee is based on the monthly-subscribed service rate, divided by 2.5, as follows:

1.	20-gallon cart	\$ 3.42 per service
2.	35-gallon cart	\$ 6.82 per service
3.	64-gallon cart	\$ 13.64 per service
4.	96-gallon cart	\$ 20.46 per service

2. MULTIPLE FAMILY DWELLINGS AND MOBILE HOME PARKS

2.1) Multiple Family Dwellings and mobile home park residential dwelling complexes subscribing to "cart" Refuse collection service, and containing five or more residential units where collection is made on the premises, and where the Owner or designated representative of the mobile home park or multiple residential complex pays the hauler directly for the service charge for all units therein, a 10% discount from the cart rates prescribed in subparagraph "1.1," above shall be charged. However, the 10% discount shall not apply to the 20-gallon cart rate.

1.	20-gallon cart	\$ 8.54 each
2.	35-gallon cart	\$ 15.33 each
3.	64-gallon cart	\$ 30.71 each
4.	96-gallon cart	\$ 46.03 each

- 2.2) Multiple unit complexes, containing four or less units receiving residential wheeled cart Refuse service from the District's designated contractor shall be entitled to two "on-call" trash pick-ups per calendar year free of charge pursuant to eligibility requirements and guidelines approved by the District. The cost for each <u>additional</u> special pick up of non-containerized Refuse shall be comprised of a \$45.89 service charge, plus an additional \$19.04 per each cubic yard hauled away.
- 2.3) The fee for overfilling a cart may be applied to carts with lids open more than six (6) inches from the closed position. The Contractor shall collect acceptable items in excess of the container volume and may bill an additional fee, provided that Contractor has video or photo documentation of the setout and completes collection of the setout on the scheduled service day. The fee is based on the monthly-subscribed service rate, divided by 2.5, as follows:

20-gallon cart
35-gallon cart
64-gallon cart
96-gallon cart
3.42 per service
6.13 per service
12.28 per service
18.41 per service

3. COMMERCIAL AND INDUSTRIAL SERVICE

3.1) For the weekly collection, removal and disposal of all Refuse from commercial and industrial accounts subscribing to can or wheeled cart service the following monthly charges shall apply:

1.	35-gallon can or cart	\$ 19.16 each
2.	64-gallon can or cart	\$ 38.61 each
3.	96-gallon can or cart	\$ 57.90 each

3.2) For the weekly collection, removal and disposal of all Refuse in other than carts or cans, the rate per cubic yard shall be \$20.58 <u>plus</u> the following monthly "bin-on-wheels" rental container charge:

1 cubic yard container	\$ 22.34
2 cubic yard container	\$ 27.82
3 cubic yard container	\$ 29.50
4 cubic yard container	\$ 35.61
6 cubic yard container	\$ 42.00
7 cubic yard container	\$ 50.69

For each additional "bin-on-wheels" pick-up occurring in the same week, the monthly rental container charge may be adjusted accordingly to reflect the additional collection services. Examples of "total monthly charges" for various levels of "bin-on-wheels" Refuse and Garbage service are summarized on Table A-3.5-1.

- 3.3) For the removal of Refuse and Garbage in a Compactor, the maximum rate per cubic yard shall be based and determined on the "Compactor type" of collection service provided. For commercial Compactor "front end loader" type service, that rate shall be \$41.16/cubic yard (twice the rate in Section 3.2); and for "roll off" type Compactor service, that rate shall be \$48.36/cubic yard (twice the rate in Section 3.4).
- 3.4) For drop box Refuse and Garbage services, the rate per cubic yard shall be \$24.18. In addition to the per cubic yard charge, the following charges may apply:
 - a) "Placement" charges shall be \$55.81 for all size containers.
 - b) A "Demurrage" charge of \$42.31 per week and \$6.06 per day thereafter shall be charged for all size containers. This charge, which is for detaining a Refuse and Garbage truck, may be waived for 6, 14, and 20-cubic yard containers when four pulls (or service calls) per month are used. For a 30 and 40-cubic yard container, three pulls (or service calls) per month are needed for waiver of this charge. For a 50-cubic yard container, two pulls (or service calls) per month are needed for waiver.
 - c) "Flasher" charges shall be \$27.88 per pull.
 - d) A 6-cubic yard "dirt or similar weight material" only container, shall be charged \$338.44.

Examples of "total monthly charges" for various levels of drop box Refuse and Garbage service are summarized on Table A-3.5-2.

- 3.5) For ease of calculating the total monthly commercial and roll-off Refuse and Recycling collection service charges, the tables listed below may be used.
 - * The "bin-on-wheels" monthly rental costs are calculated on a 52-week year and include appropriate bin rental.

Table A-3.5-1

Monthly Bin service rate=per cubic yard rate x # of cubic yards x pickups per week x 4.33 + container rental						ainer rental
Bin Service Trash Collection	Number of Service Days per Week					
	1	2	3	4	5	6
1 cubic yard	\$111.45	\$200.56	\$289.67	\$378.79	\$467.90	\$557.01
2 cubic yards	\$206.04	\$384.27	\$562.49	\$740.71	\$918.93	\$1,097.16
3 cubic yards	\$296.83	\$564.17	\$831.50	\$1,098.84	\$1,366.17	\$1,633.51
4 cubic yards	\$392.06	\$748.50	\$1,104.95	\$1,461.39	\$1,817.84	\$2,174.28
6 cubic yards	\$576.67	\$1,111.34	\$1,646.01	\$2,180.67	\$2,715.34	\$3,250.01
7 cubic yards	\$674.47	\$1,298.25	\$1,922.03	\$2,545.81	\$3,169.59	\$3,793.37
MSW Rate per cubic yard	\$20.58					

Table A-3.5-2

Special Collection Trash: Extra Pick Up	Regular Service Day	Non- Service Day		
1 cubic yard	\$20.58	\$31.66		
2 cubic yards	\$41.16	\$63.32		
3 cubic yards	\$61.74	\$94.98		
4 cubic yards	\$82.32	\$126.65		
6 cubic yards	\$123.48	\$189.97		
7 cubic yards	\$144.06	\$221.63		
Regular Service Day (Extra pick-up) = per cubic yard rate x # of cubic yards				

Table A-3.5-3

Roll Off Box Size			
Size	Rate per Haul		
6 Yards	\$338.44		
14 Yards	\$338.44		
20 Yards	\$483.60		
30 Yards	\$725.40		
40 Yards	\$967.20		
50 Yards	\$1,209.00		

(For 20 yards or more: Per cubic yard rate x number of yards)

Monthly charges for Drop Box Services do not include: Placement, Demurrage, and Flasher charges. Those charges vary from account to account. The calculations herein in Table A-3.5-2 are for estimating purposes only.

The Overgallonage rate for Refuse material in excess of the water level of the cart or bin, as determined by the collector, shall be \$0.55 per gallon or \$110.00 per cubic yard.

4. RATE DIFFERENTIAL FOR DISTANCE

Rates herein above provided for residential collections are based upon access by the Designated Collector's truck to within not more than 6 feet from point of Garbage pickup and for pickup necessary at a distance exceeding 6 feet, an additional charge, to be determined by the Designated Collector, and approved by the District, may be made.

5. STATE AND LOCAL MANDATED FEES

Residential and commercial billing shall state in a separate line item the amount of total charges reflected on the bill, which are required by state and local mandated fees. In addition, should additional state and local mandated fees be imposed upon the District's Designated Collector, the Designated Collector may request a Refuse rate adjustment as outlined in the District's then current Franchise Agreement for Refuse, Recycling and Green Waste Services.

6. CHANGE IN RATES

As of September 1, 2012, and annually thereafter, residential, multi-family and commercial Refuse rates may be subject to adjustment as outlined in the District's then current Agreement for Refuse, Recycling and Green Waste Services.