

INSIDE ORO LOMA



Know Your Utilities

Water is running down your street—but where is it coming from?

If you're not sure, call Oro Loma right away. The District has a crew on hand 24/7 to handle emergencies, but the problem may have nothing to do with the sewer. The water may be coming from a water main valve (call EBMUD at 866-403-2683) or a clogged storm drain (call Alameda County Public Works at 510-670-5480).

Remember—If you think there might be a sewer problem, immediately call Oro Loma Sanitary District at (510) 276-4700.

WASTEWATER
SOLID WASTE
RECYCLING

*Serving Our
Community,
Protecting Our
Environment.*

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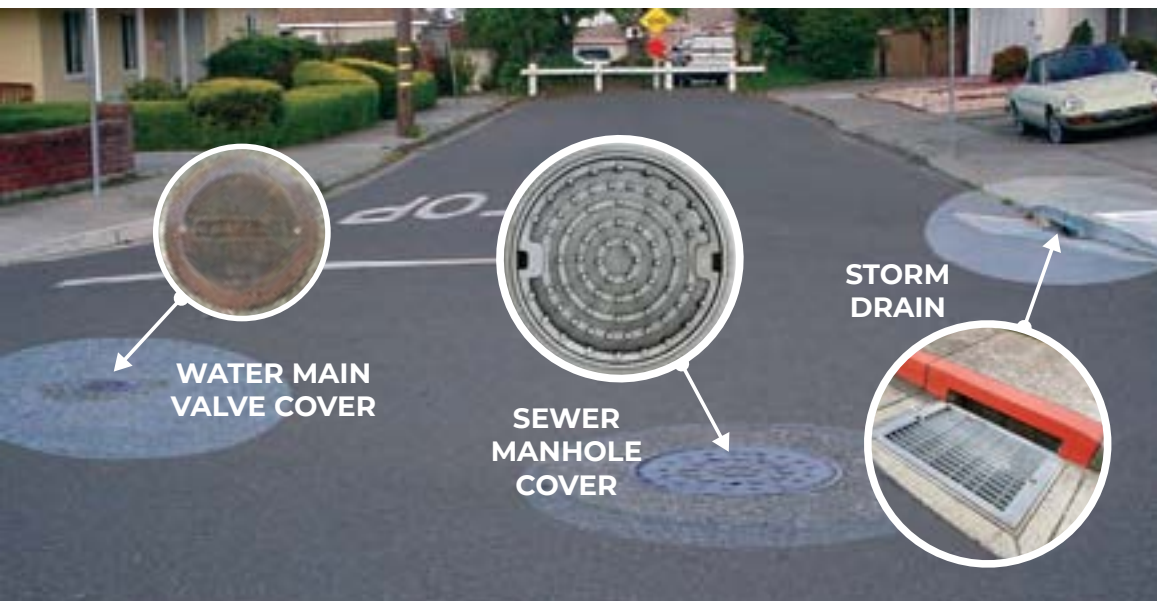
Paul Stelzmann
Director

General Manager

Jimmy Dang

Editor

Andreea Simion



Oro Loma Recognized for Exceptional Commitment and Culture



The California Sanitation Risk Management Authority (CSRMA) found Oro Loma's commitment to safety and its culture of safety to be extraordinary. The Workers' Compensation Excellence Award represents an effort by staff, management, and the Board to go above and beyond to provide a safe workplace. The criteria for selection included state-of-the-art best practices for safety management and injury prevention.



CWEA San Francisco Bay Section recognized Oro Loma for its commitment, mission and implementation of sanitary practices to protect public health and the environment. Oro Loma was commended for its outstanding sanitary sewer service and forward-thinking approaches. The award is given in recognition of outstanding maintenance programs, regulatory compliance, and safety and training procedures.



"We commend the staff and management for their ongoing commitment to excellence and their leadership in creating a safe workplace culture. These awards are proof of the high standards the District has set for its processes, staff, and management. We are honored to receive these recognitions."

– Jimmy Dang, Oro Loma's General Manager



Oro Loma residential customers (single family and complexes up to four units) get two free bulky waste pickups per year.

Call Waste Management at 510-613-8710 to schedule a pickup.



NEW! Litter Pickup Kits Now Available from Oro Loma

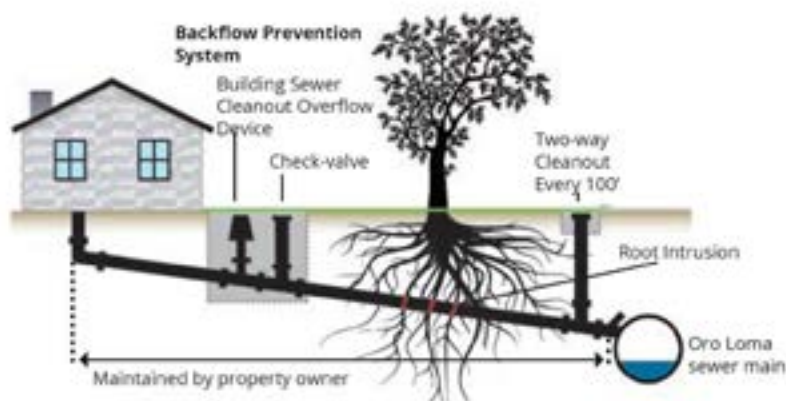
We are supporting our customers in their efforts to keep the community clean by providing free litter pickup kits (pickers, gloves, and trash bags) upon request.

For program details and to submit a request, visit: OroLoma.org/volunteer-litter-pickup

Do You Own Your Sewer Lateral?

Your home's plumbing connects to the public wastewater system through an underground pipe called a "private sewer lateral."

As the property owner, you own this pipe and are responsible for keeping it in good repair. Laterals do not end at the curb or property line, but extend all the way to the sewer main, which is maintained by Oro Loma Sanitary District. Oro Loma recommends that customers do an annual lateral "health" check. Water backing up into your sink or tub is usually caused by a clog in your plumbing or sewer lateral. But the problem may also be in the sewer main. If you can't clear the clog, call Oro Loma at 510-276-4700. We may be able to help.



Wastewater Treatment Plant Tours are Back!

We are excited to announce that quarterly plant tours are again available to the public. Get an inside look at how our award-winning wastewater treatment plant works.

Get the details and sign up at: OroLoma.org/tour





Oro Loma Sanitary District
2655 Grant Avenue
San Lorenzo, CA 94580

PRSRT STD
U.S. POSTAGE
PAID
OAKLAND, CA
Permit No. 544

Oro Loma Sanitary District Office 24/7 Emergency Response (510) 276-4700
Waste Management (510) 613-8710
Alameda County Household Hazardous Waste (800) 606-6606

BOARD MEETINGS
First and third Tuesdays of every month
Visit OroLoma.org for Board agendas

FACT!

PLASTIC TO-GO CONTAINERS GO IN THE TRASH! They are not recyclable.



TIP!

HAIR IN THE TOILET IS A NO-NO.
It goes in the TRASH.



FACT!

COOKING GREASE IS A CLOGGER AND DOESN'T GO DOWN THE DRAIN!

Dispose of it responsibly:
resource.stopwaste.org



FACT!

MEDICAL SHARPS/NEEDLES REQUIRE SPECIAL HANDLING AND NEVER GO IN THE TRASH!

Get the details:
OroLoma.org/household-hazardous-waste-sharps



Oro Loma Sanitary District provides wastewater collection and treatment services and residential and commercial trash, recycling, and organics collection services to its customers.

Our services **do not** include providing drinking water.



OroLoma.org