

**Oro Loma Sanitary District
MEMORANDUM**

TO: Board of Directors
FROM: Solid Waste Committee – Directors Young and Duncan
DATE: August 13, 2018
SUBJECT: MEETING MINUTES OF AUGUST 13, 2018

The Solid Waste Committee meeting was called to order by Chair Young on Monday, August 13, 2018, at 2:00 p.m. Director Duncan was also present. Staff in attendance included General Manager Jason Warner, Administrative Services Manager Andreea Simion, Safety & Special Programs Administrator Jason Silva, and Solid Waste Consultant Natasha Browne. Representing Waste Management were Route Manager Spencer Mills, Recycling Coordinator Beverly Perez (in place of Public Sector Manager Vanessa Barberis), and Recycling Coordinator Monika Starr. Member of the public Fred Simon was also in attendance.

● **PUBLIC COMMENTS**

None.

● **EXCELLENCE IN SERVICE AWARDS**

Staff reported that all 20 Oro Loma drivers qualified for Excellence in Service awards for achieving 10 or less missed pickups over a three-month period. The Committee congratulated Spencer and expressed appreciation for the high level of customer service provided by the drivers. The Committee decided to present the Excellence in Service awards to drivers on Thursday, August 30, 2018, at 5:30 a.m. at the Waste Management offices in Oakland.

The Committee selected Thursday, August 30, 2018, 5:30 a.m., at 172 98th Avenue in Oakland as the date, time, and location for the Excellence in Service awards presentation.

● **REVIEW CURRENT SOLID WASTE TONNAGE TRENDS FOR 2018**

Staff presented information on the 2018 tonnage trends compared with the data from the prior two years. While a slight downward trend was noted for trash and an upward trend for recycling, there were no statistically significant variations. The solid waste program maintains a steady course and outreach continues, so customers are constantly reminded to sort recyclables and compostables out of the trash. Mr. Simon asked if additional sorting is done for Oro Loma's trash at the transfer station. Chair Young responded that an Organics Material Recovery Facility (OMRF) is being built at Davis St., which will provide additional sorting for jurisdictions who choose to incorporate that service into their agreements with Waste Management.

The Committee accepted the report.

● **REPORT FROM MUNICIPAL PANEL DISCUSSION**

Staff reported on the municipal panel discussion at Stopwaste on August 9, 2018. Jurisdictions are invited annually to present on specific topics in front of the Recycling Board. This year, Oro Loma had to discuss lessons learned while implementing recycling and organics programs in schools. The District found its way to a successful program by bringing all the decision makers at the table in the planning phases. The San Lorenzo Unified School District is the only school district in the area that instituted a Recycling Committee, comprised of the School District Superintendent, Operations Manager, and custodians' representative, as well as representatives from Oro Loma, Stopwaste, Waste Management, and the Central Kitchen. The Recycling

Committee has planned the rollouts at schools as a united front, leading to a highly successful program.

The Committee accepted the report.

- **REQUEST FOR ASSISTANCE FROM CHERRYLAND COMMUNITY ASSOCIATION**

Staff has been exploring options related to the request for assistance from the Cherryland Community Association and has reached out to HARD for a potential partnership. As soon as viable options are developed, staff will bring that information to the Committee.

The Committee accepted the report.

- **PUBLIC OUTREACH UPDATE**

Natasha provided training to custodians in advance of the start of the new school year, so they know how the program works and what the expectations are. She has also been training the new Recycling Coordinator, Monika Starr, and established the customer target list for her for the next three months.

Beverly said that Monika has done a good job in her first month at Oro Loma; she contacted 21 businesses, 16 of which were responsive. Of the 16, 10 added recycling services, and four also lowered their service levels for trash. The unresponsive businesses will receive letters from Oro Loma, informing them once again of their responsibilities under the state mandates.

The Committee accepted the report.

- **SOLID WASTE PROGRAM UPDATE**

Spencer reported that the focus for July was fire prevention. During the summer months, some customers dispose of hot ashes in the trash, so drivers have to be extra vigilant and observe every cart they service for possible heat damage. Waste Management has not experienced ash-related truck fires in Oro Loma in a long time.

Spencer also reported that Waste Management's goal for missed pickups is no more than one for every 1,250 customers. He was proud to report that in Oro Loma, the average is 0.35 missed pickups for every 1,250 customers served, significantly exceeding the Waste Management goal. He added that the Oro Loma drivers also have the best safety record of all the drivers at 98th Avenue.

Chair Young asked if Waste Management experienced fires related to lithium batteries self-igniting; Spencer was unaware of such fires. Chair Young also asked where people can dispose of unwanted medications, and staff said that, in addition to a HHW collection facility, medications are accepted at the Sherriff's Office and Eden Hospital.

The Committee accepted the report.

- **STAFF AND DIRECTOR COMMENTS**

None.

- **ADJOURNMENT**

There being no further business to come before the Committee, Chair Young adjourned the meeting at 2:45 p.m.